

3535 Market Street Tenants;

We would like to remind all tenants of the building policy regarding Service Animals in 3535 Market Street.

Under the ADA, a service animal is a dog that is individually trained to perform tasks or do work for the benefit of a person with a disability. This includes psychiatric service dogs, which are dogs trained in doing specific tasks to help someone with a mental illness or difficulty; examples of tasks might be keeping a disoriented handler from wandering into danger or turning on the lights for someone with PTSD. The tasks or work the animal does must be directly related to the person's disability.

These laws do not cover what some call "emotional support animals": animals that provide a sense of safety, companionship, and comfort to those with psychiatric or emotional conditions. Although these animals often have therapeutic benefits, they are not individually trained to perform specific tasks for their handlers.

Under the ADA and Pennsylvania law, owners of public accommodations are not required to allow emotional support animals, only service animals or animal assistants that aid those with disabilities. These laws also don't apply to pets.

We appreciate the adherence to this policy, and ask that you make all employees and visitors aware of it.

Any questions, please reach out to the Management Office.

Thank you,
Lincoln Harris, CSG

Helpful Links:

https://www.ada.gov/regs2010/service_animal_qa.pdf
<https://www.nolo.com/legal-encyclopedia/pennsylvania-laws-on-service-dogs-and-emotional-support-animals.html>

Attached Files:

[USDOJ-Civil-Rights-Division-Q-A-On-Service-Animals.pdf](#)